

SPECIAL CONTRACT FOR SERVICE

Northern New England Telephone Operations LLC
d/b/a FairPoint Communications-NNE

WITH

Pegasystems Inc

Northern New England Telephone Operations LLC
d/b/a FairPoint Communications-NNE

WITH

Pegasystems Inc

SPECIAL CONTRACT
SUPPORTING MATERIAL

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SECTION 1

CONTRACT OVERVIEW

OVERVIEW OF CONTRACT

Pegasystems Inc

The purpose of this filing package is to 1) provide supporting documentation for the Special Contract for ISDN PRI Services between FairPoint Communications-NNE and Pegasystems Inc and 2) request full approval of this Agreement from the New Hampshire Public Utilities Commission.

The Contract provides ISDN PRI with Port and LDC at special rates for a twelve (12) month term. ISDN-PRI services allow the customer to have Caller ID without name and Caller ID with name. Customer may order additional Service at the same rates during the first twelve (12) months of the Service Period. The Services will revert back to month-to-month tariff rates unless Customer negotiates a new agreement or terminates Services in writing.

SECTION 2

COST STUDY DETAILS